

- **For fire, dial 119.**
Don't panic, stay calm, and communicate the followings:

Fire and ambulance:119

1. Tell the operator that there is a fire.
2. Where (if you don't know the address of the place where the fire broke out, describe what you can see around you, such as shops or landmarks)
3. What is burning
4. Your own name and phone number

Fire and ambulance:119

1. Tell the operator that you require urgent assistance.
2. Location (if you don't know the address of where you want the ambulance to come, tell the operator a building nearby that functions as a landmark)
3. How many people are injured or ill and what is their condition
4. Your own name and phone number

